

REGIONE DEL VENETO



ULSS7
PEDEMONTANA

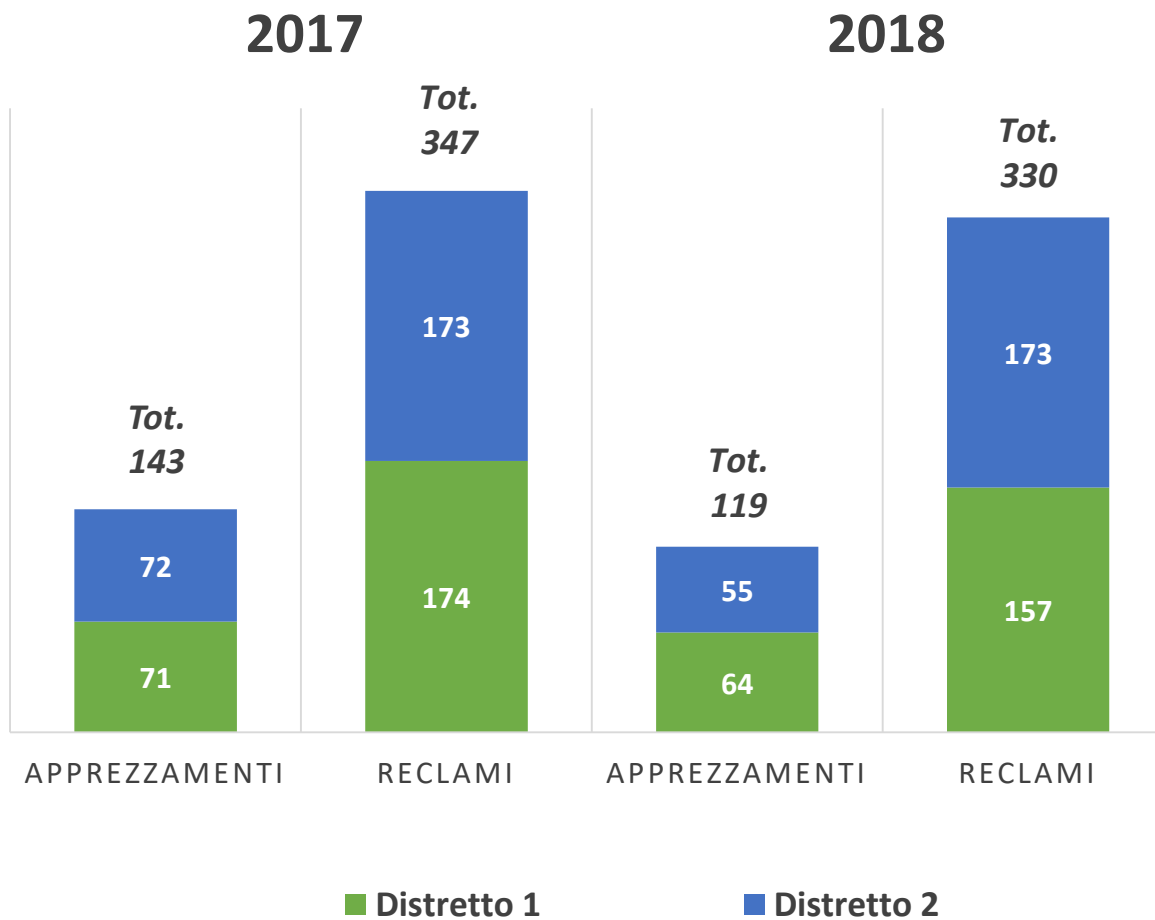
REPORT SEGNALAZIONI

Az. ULSS 7 “Pedemontana”

2017 – 2018



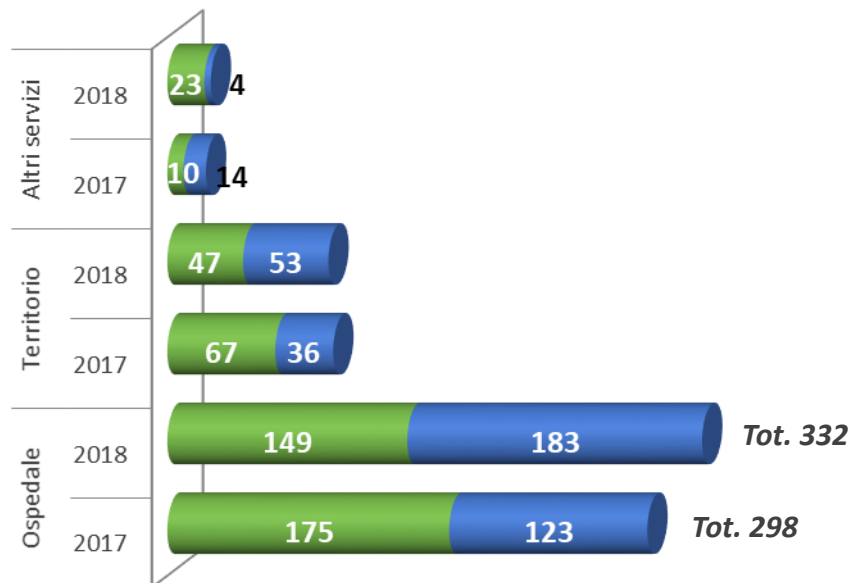
Prospetto segnalazioni URP 2017 – 2018



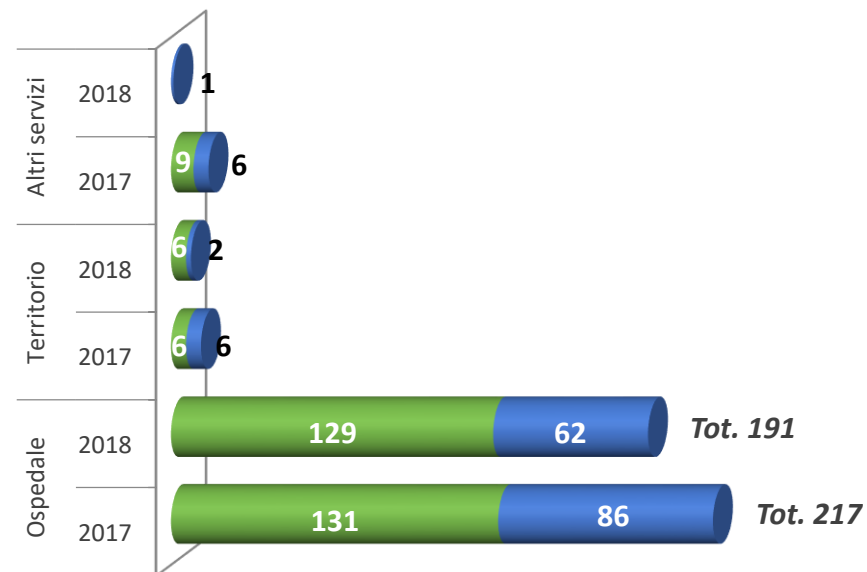


Reclami / Apprezzamenti per strutture 2017 – 2018

RECLAMI



APPREZZAMENTI

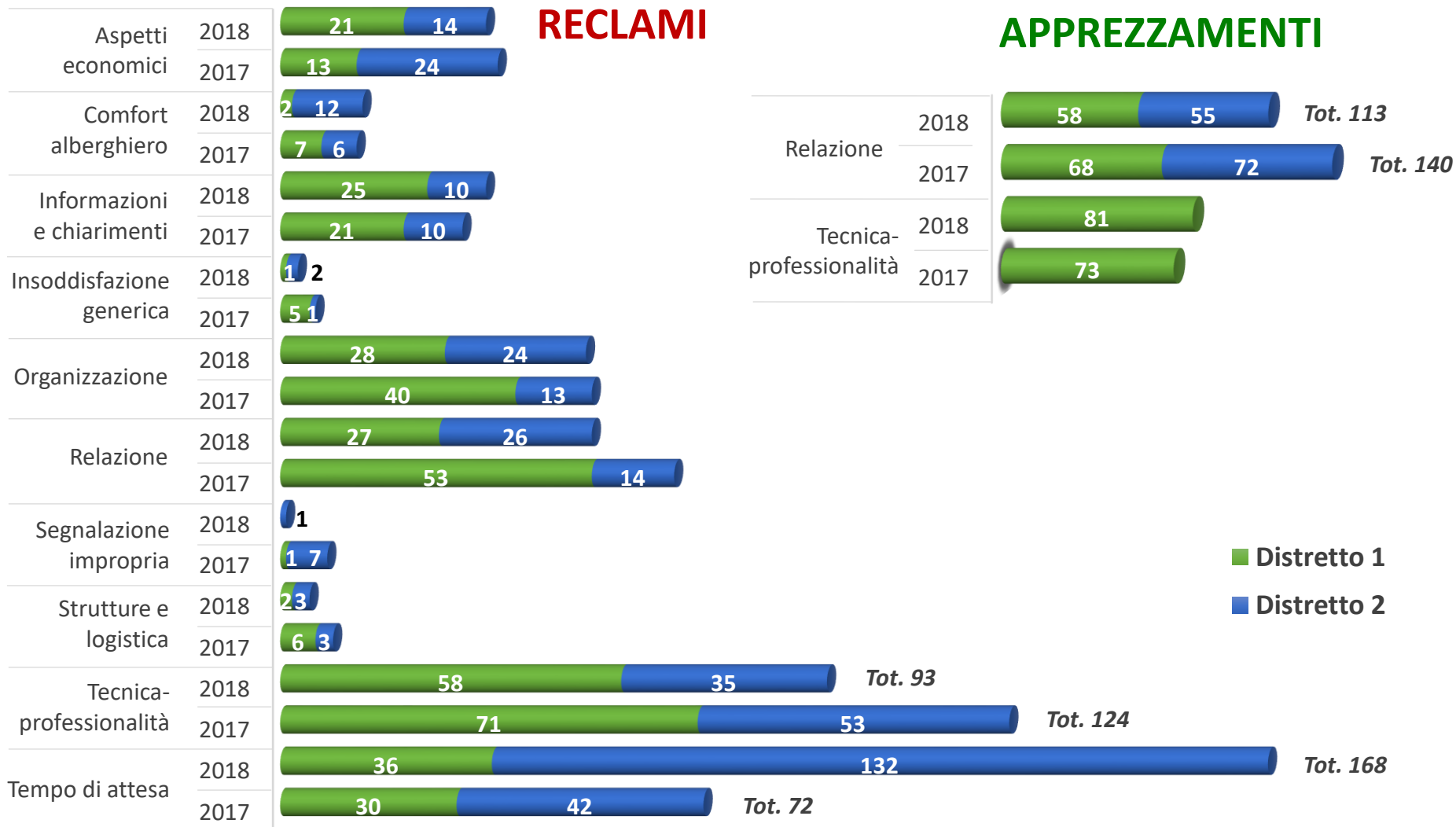


- Il numero dei reclami o degli apprezzamenti conteggiati per macro-struttura può risultare maggiore rispetto al totale delle segnalazioni in quanto alcune segnalazioni coinvolgono più strutture.

■ Distretto 1 ■ Distretto 2

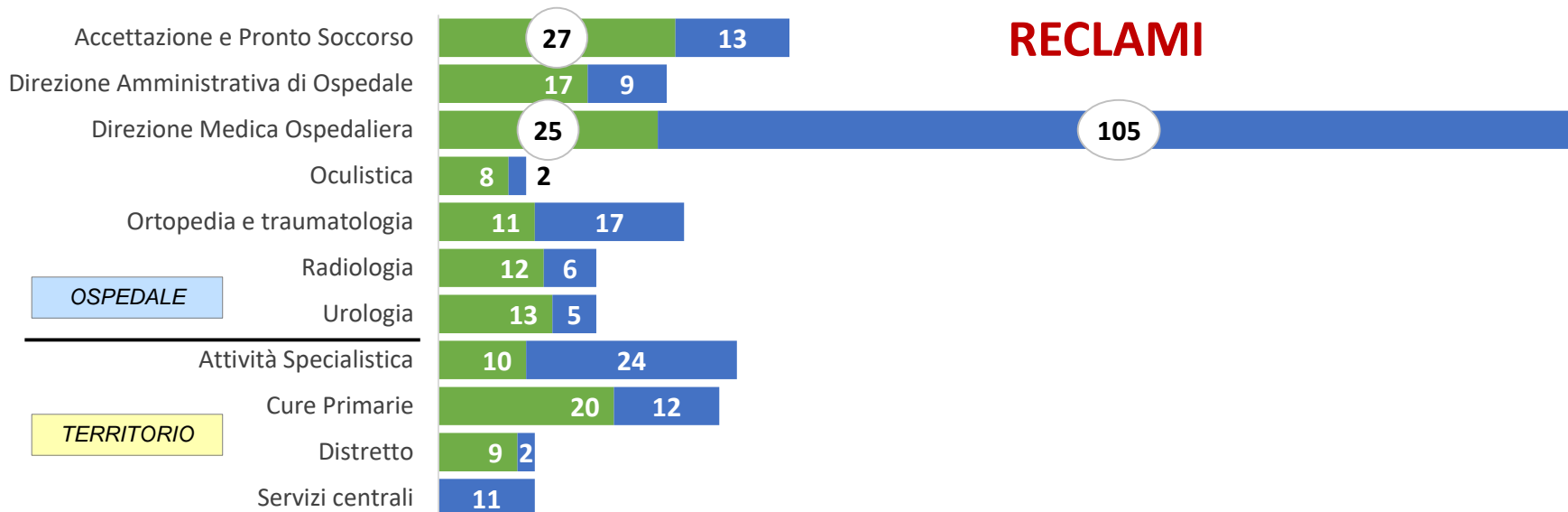


Reclami / Apprezzamenti per aspetti 2017 – 2018

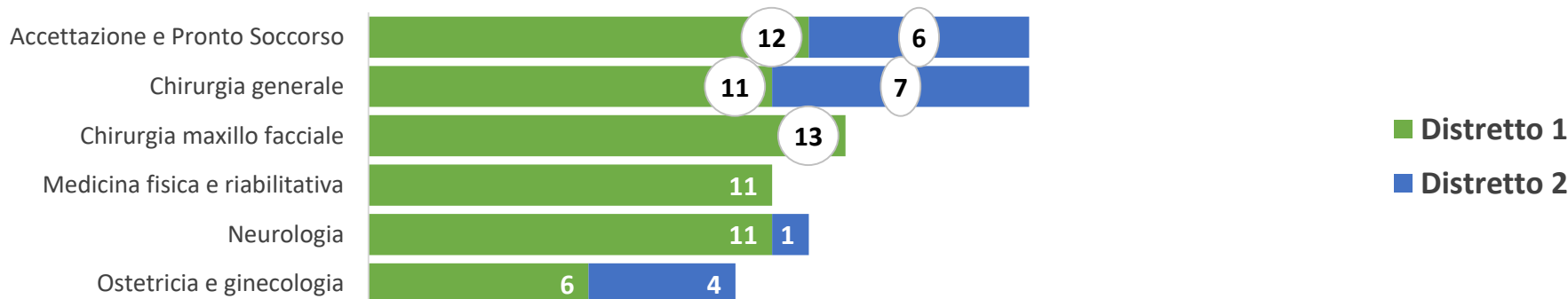




Reclami / Apprezzamenti per servizi Anno 2018



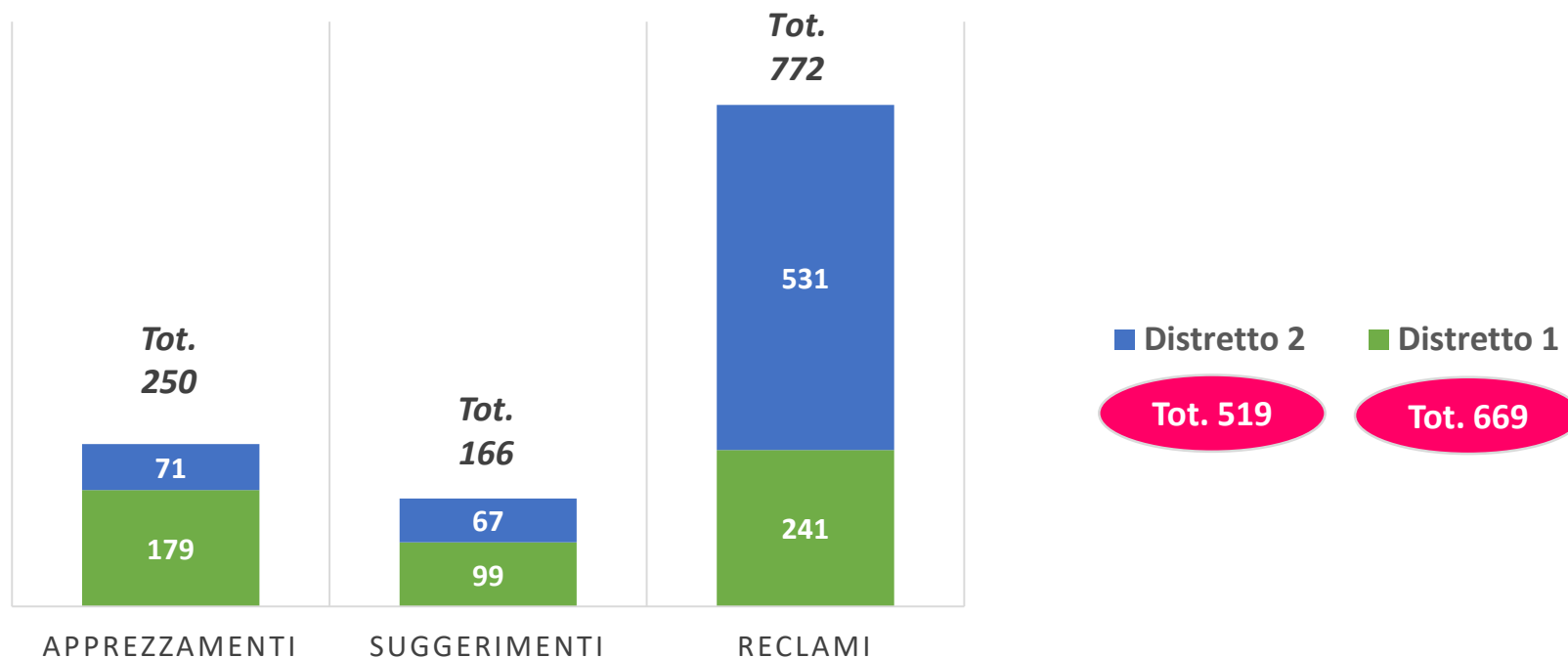
APPREZZAMENTI





Prospetto segnalazioni Totem

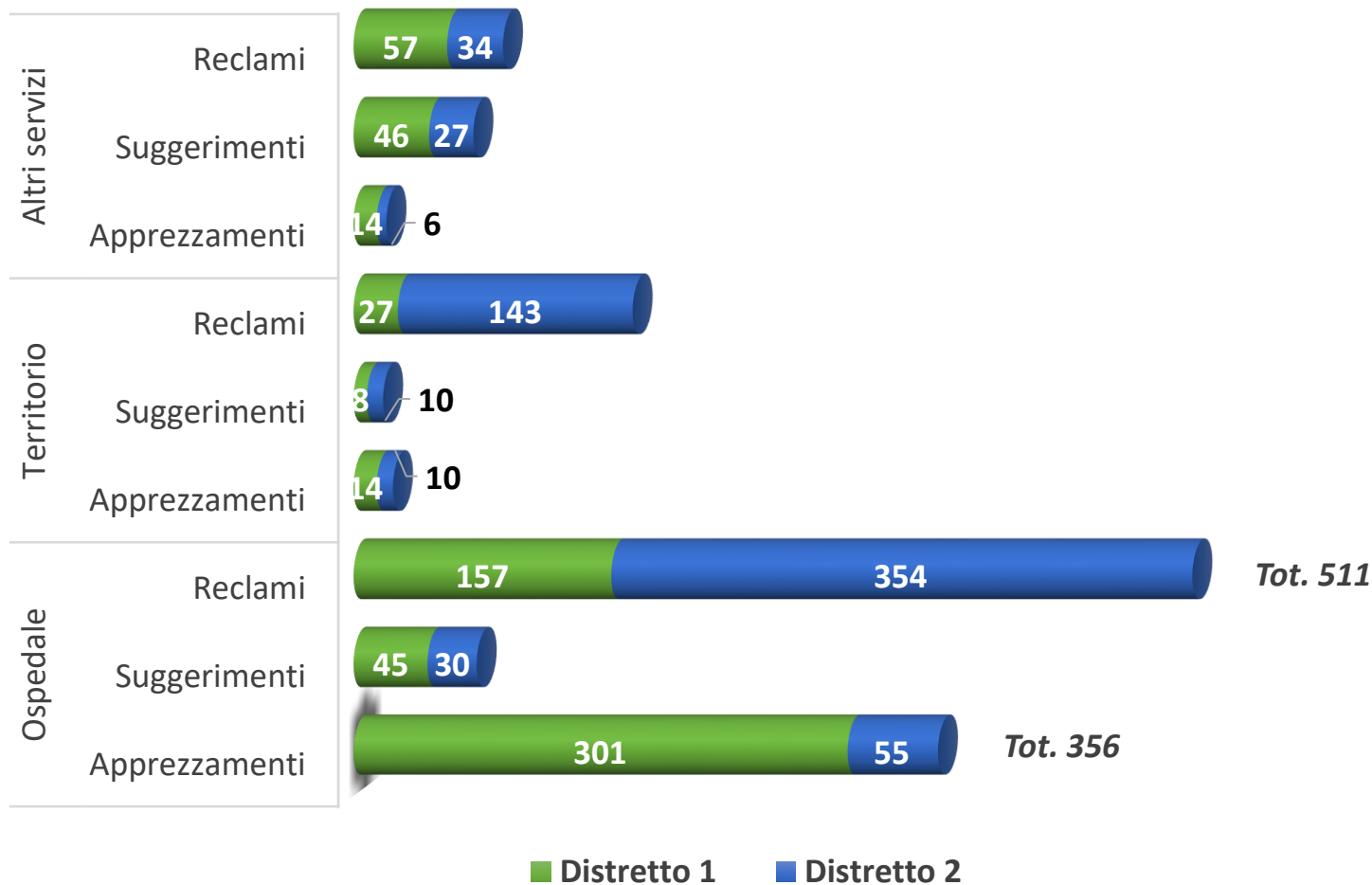
marzo – novembre 2018



➤ Ad ognuna di queste segnalazioni viene data risposta scritta.



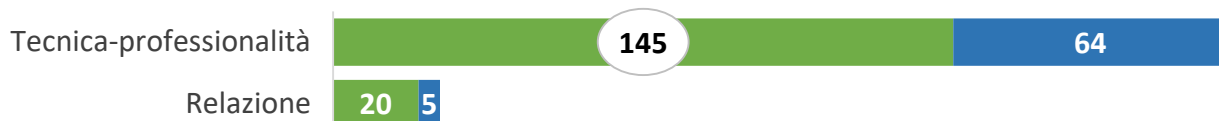
Apprezamenti / Suggerimenti / Reclami Totem per strutture



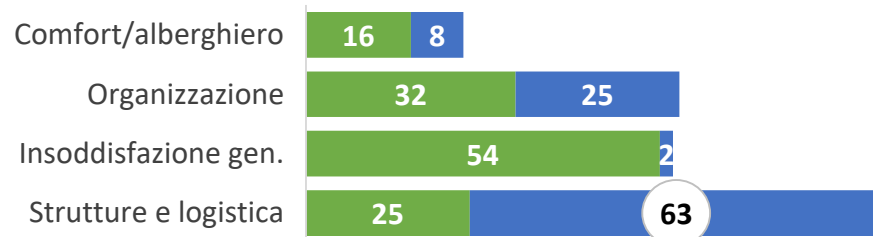


Apprezziamenti / Suggerimenti / Reclami Totem per aspetti

APPREZZAMENTI



SUGGERIMENTI



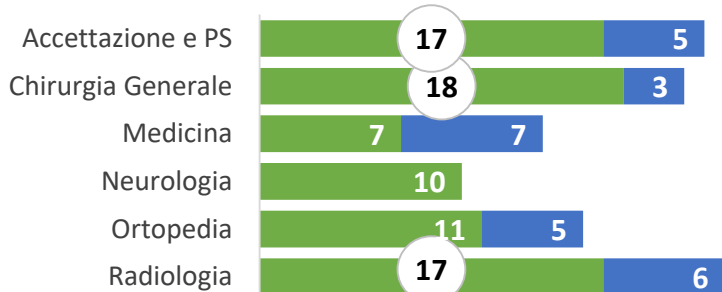
RECLAMI



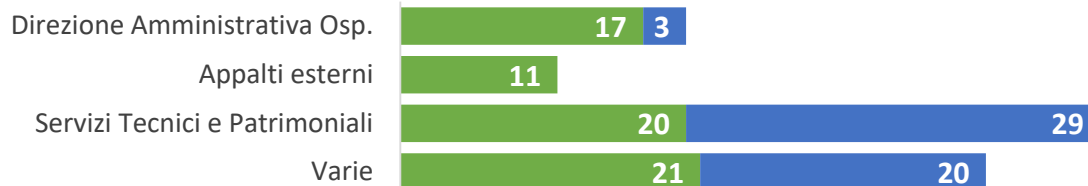


Apprezamenti / Suggerimenti / Reclami Totem per servizi

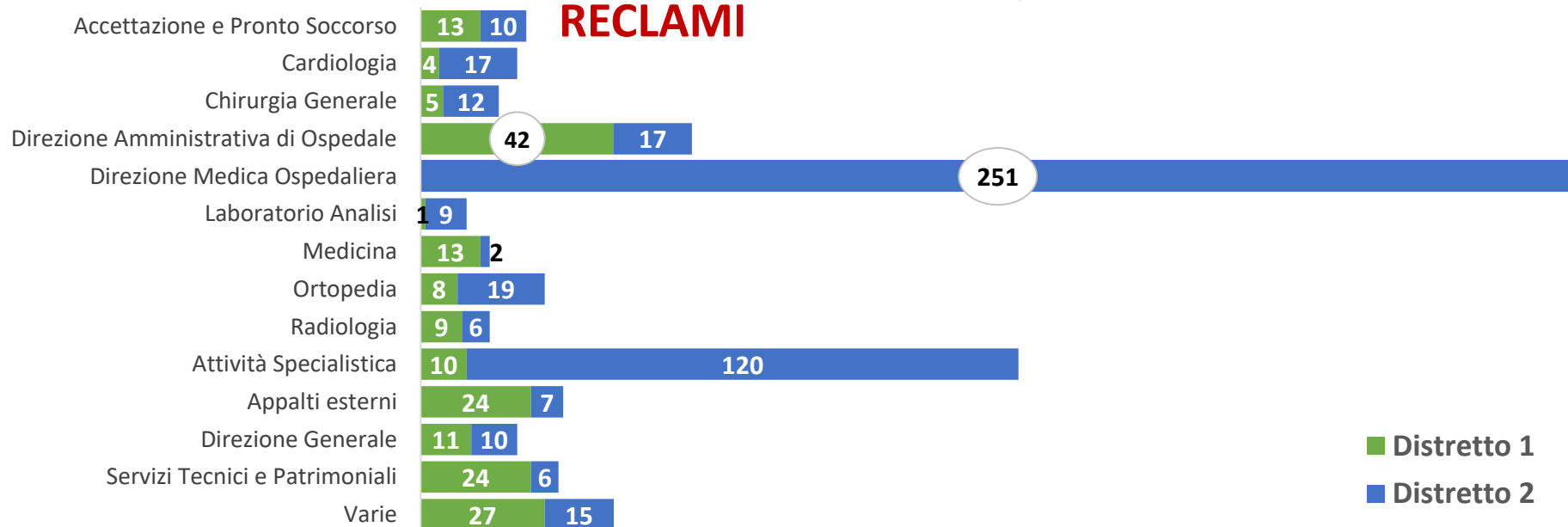
APPREZZAMENTI



SUGGERIMENTI



RECLAMI



■ Distretto 1
■ Distretto 2